

KENNETH GRICE

<http://www.kennethgrice.com>

## **Objective:**

Seeking a position that utilizes my technical and business skills to develop new efficient processes and improve current processes

## **Education:**

1997-2001 Francis Marion University Florence, South Carolina  
Bachelor of Business Administration in Management Information Systems  
School of Business fully accredited by AACSB International

## **Programming Languages / Technologies:**

COBOL, C++, JavaScript, SQL, ASP, ASP.NET, Coldfusion, PHP, Visual Basic, VB.Net, LotusScript, Lotus Notes Formula Language

## **Software:**

Microsoft Office Suite, MySQL, Microsoft Expression Web, Adobe Flash, Adobe Photoshop, Lotus Notes / Domino Designer, Microsoft SQL Server 2000 / 2005, SQL Server Reporting Services, Crystal Reports / Business Objects, Minitab, EMC Documentum Content Management System / eRoom

## **Quality Certifications / Skills:**

ISO 9001:2000 Lead Auditor (RAB), Lead NQA-1 Auditor (Nuclear Industry), ASQ Six Sigma Training

## **Work Experience:**

November 2010 - Present  
Progress Energy  
Robinson Nuclear Power Plant

### **Outage & Scheduling Work Management Analyst**

Develop and maintain all interface databases used to produce online and outage schedule reports, as well as other databases used to support online and outage functions

Develop, execute, analyze, and maintain reports in support of outage and online schedule development, preparation and execution, and other ad hoc query or report requests from Work Control and from other organizations (including Maintenance, Materials, and Engineering) in support of the work management process.

Overall management of the shared resource program for the site

Develop, analyze, maintain and update various Work Management performance indicators, including NGG Key Performance Indicators, online Work Management Indicators, pre-outage performance indicators, and refueling outage performance indicators.

Provide computer support including: maintaining the Outage & Scheduling Web pages; ProjectView administration; testing, validation and migration related to implementation of new versions of ProjectView, Schedulers' Tools, and PassPort. Interface with NIT to resolve problems with Work Control software

Continuous Business Excellence Champion (Lean/Six Sigma) for Outage & Scheduling Unit

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July 2008 – November 2010

Progress Energy

Robinson Nuclear Power Plant

**Engineering Technical Support Specialist**

Administration / Management of Document Control/Records Management Programs

Develop new business processes and enhancements for NGG Fleet (Robinson, Harris, Crystal River, and Brunswick Nuclear Plants)

Initiation and disposition of Configuration Management engineering changes for the revision of nuclear plant design documents and databases

Engineering Department Corrective Action Program Unit Evaluator

Lead and participate in assessments and benchmarks

March 2003 - July 2008

ABB Inc. (Asea Brown Boveri)

**Quality Assurance Engineer**

Document Control Supervisor

ISO 9001:2000 Management Representative

Lead NQA-1 Auditor (Nuclear Industry) 10CFR50 Appendix B program

Lead ISO 9001:2000 Auditor

Standardize processes company wide by writing standard operating procedures and designing, developing, and administering various database systems (Corrective Action, Engineering Change, Audits, Document Control, etc)

Perform Six Sigma Projects and other process improvements companywide

Quality Assurance Database Administrator for Power Products Medium Voltage Division

From 2000 – Present

**Freelance Web Developer / Computer Consultant**

Design, develop and maintain client websites

Assist clients with various software packages

Repair computer systems / Build customer computer systems

Install home and small office networks

Design and develop advanced database systems (SQL Server, Lotus/Domino, MySQL, Oracle)

May 2001 – December 2001

Francis Marion University; Florence, SC

**Information Technology Intern**

Troubleshoot office software and hardware

Installed software and hardware

Provided technical support to software purchasers

Designed, developed, and maintained Francis Marion University Career Development Website

Administered job listing database

Wrote technical manuals

**Affiliations:**

ASQ Senior Member (American Society for Quality)

**References:**

Available upon request